

Seniors are saying...

"My family in California kept asking me to 'Facetime' with them but I had no idea what that meant or how to do it. The tech volunteer taught me how and now I can see my grandchildren on my screen!"

"I surprised myself with how quickly I learned how to use 'Zoom.' Now I have access to all kinds of programs and classes".

Director

Nickole Boardman

Administrative Coordinator

Chery Finley

Assistant Director/ Outreach Coordinator

Jill Dube

Coordinator of Volunteer Programs

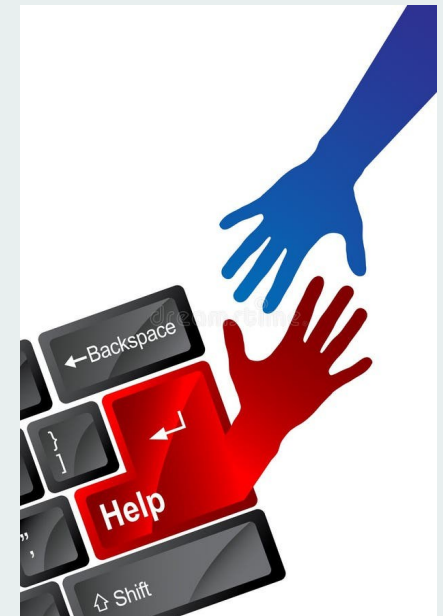
Sarah Green Vaswani

Program and Publicity Coordinator

Palig Garabedian



Technology Help



*Sudbury Senior Center
40 Fairbank Road
Sudbury, Ma 01776-1681
(978) 443-3055
Email: senior@sudbury.ma.us*

Technology Help

Do you need help learning how to use certain apps and programs on your cellphone, laptop or tablet ?

Our Tech Support Volunteers can help you with issues relating to your laptop, tablet or cell phone.

The technology support can be done in-person, by phone, or remotely.

All seniors receiving technology support must have accounts and passwords set up by a family member or friend *prior* to the Senior Center volunteer working with them. Technology Support volunteers are not permitted to set up accounts or passwords for a senior. A Liability Waiver must be signed by the senior prior to the tech support session.



Examples of what you can learn from a tech support volunteer

Zoom

- ◆ How to join a meeting or session
- ◆ How to turn on and off the video camera
- ◆ How to mute yourself and adjust the volume

Facetime

How to start and end a Facetime session

HOW TO Email, Text, or use Apps like Uber

Photos

How to take photos and share them via email or text

Plus much more...

To Request Technology Support

To request technology support from one of our volunteers, please call the Senior Center at **(978) 443-3055**. Our Coordinator of Volunteer Programs will call you back to learn more about your needs, and to let you know if our volunteer service can help you with your request.

*****Please note that the technology support given is not on an urgent -need basis. Once you are matched with a Tech Support volunteer, you will find a mutually-convenient time to work together.**

